



USER GUIDE

Visitors call you by locating your flat number on the display and pressing the BELL button OR they tap your flat number, say 12, on the keypad to call Flat 12.

TVTEL[®] then speed dials the telephone numbers you have told us you want it to dial. Each house or flat can have 2no telephone numbers.



You answer on your normal telephones.

"I can answer a call from the TVTEL door entry panel on my landline, cordless or mobile phone."



REGISTER ONLINE
www.telephoneentry.co.uk

NACD

ACCESS ■ COMMUNICATIONS ■ CCTV

www.nacd.co.uk

How do I get my details onto the system?

Register online @ www.nacd.co.uk

User registration details

Date:

Online **OR** complete and return to NACD Ltd by post, fax or email, unless instructed otherwise. Additional forms @ www.telephoneentry.co.uk

RESIDENT/CORRESPONDENT INFORMATION

Scroll display panels will show flat numbers

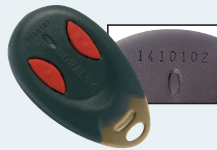
FLAT 01
FLAT 02
FLAT 03
FLAT 04
FLAT 05
FLAT 06
etc



For commercial units, flats / houses which have names only or need different descriptions, please enter below.

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Radio Transmitters are engraved with a 7 or 10 digit unique reference number so that we can delete them if lost or stolen.



My property has been issued with the following:

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

I want the TVTEL® Door Panel to call:

Any number, landline or mobile, your choice.

1st telephone n°.

2nd telephone n°.

YOUR DETAILS

Flat N°

Floor N°

Building Name

First Name(s)

Surname

Address

Postcode

Email

Managing Agent

Proximity Keys are engraved with a 7 or 10 digit unique reference number so that we can delete them if lost or stolen.



My property has been issued with the following:

LIFESTYLE CHOICES

Features depend on TVTEL® model installed, please advise your preferences and we will endeavour to please.

1 Any time

I am happy to receive calls 24/7.

YES NO

2 Social hours

I only want to receive calls between:


CALL TIMES (USE 24 HOUR CLOCK)

TVTEL/UD/TEL/0207


Photocopy if extra sheets required or additional forms and user guides @ www.telephoneentry.co.uk or call 08700-333388.

Your door entry security system is TVTEL[®], the market leader.

TVTEL[®] 240



TVTEL[®] 120D



ALL TVTEL[®] PANELS ARE FULLY EQUALITY ACT 2010 (DDA) COMPLIANT.

- a Engraving of block name and /or flat numbers.
- b Visitor operating instructions.
- c Anti-vandal keypad for calling with large illuminated braille embossed buttons.
- d Anti-vandal colour/mono high resolution camera (day/night) with IR illumination.
- e Anti-vandal DDA compliant proximity reader.
- f Anti-vandal illuminated s.steel Concierge/ Trades/Help button.
- g Anti-vandal visual digital display entry-progress icons or messages.
- h Voice output entry-progress messages.

ALL TVTEL[®] PANELS ARE SECURED BY DESIGN APPROVED.

It does not cost you when a visitor calls because it is a call **TO** you not by you.



You do not have to be at home to answer a call from TVTEL[®] so burglars do not know when the flat is empty.

"Sorry, you must have the wrong flat number, I didn't order a Pizza."



All your phones work with TVTEL[®].

And if you are waiting for somebody to arrive but have to quickly go the shops, you won't miss your visitor because the call will still come through to you.

"I'll be back in 5 minutes, thanks"

So basically your phone rings, you answer it normally and immediately hear...
(Automatically generated voice output message for DDA compliance).

Call from door panel



Just talk to your visitor as you talk to any other caller.



You can even let your cleaner in through the communal entrance doors from your office or anywhere in the world. Now you know what time they arrived !



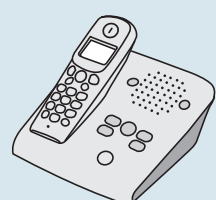
To open the door or gate for your visitor, you just press the 0 button. You do not need to hold it down. If there is a 2nd door or gate on the same TVTEL[®], for example, a vehicle gate with an adjacent pedestrian gate, press the 2 button to open this 2nd door or gate.

Forgotten your keys? Call your flat from the TVTEL[®], wait for your mobile phone to ring and then press the 0 button.



If you are on the phone already when a visitor calls, TVTEL[®] detects this, lets your visitor know and automatically dials a second telephone number for you. But if TVTEL[®] is calling your mobile or you have BT Call-Waiting, you can switch between the calls anyway.

If you do not want to let the visitor in, simply press the # button to cancel the call, hang-up, or press the End Call button.



A call from TVTEL[®] is like any other telephone call. You can divert it to another number, choose instead to let your voicemail pick it up, give it a unique ring tone... whatever suits you.

"Hi Frank here, I just popped in to visit you but you were out..."



TIP

Use a "Pay As You Go" mobile phone as your handsfree door entry phone – it won't cost you a penny, you'll never be on the phone when a visitor calls and TVTEL[®] will still divert the call when you are out!

Customise how TVTEL[®] works for you by using the features provided by your telephony service provider(s) together with the technologies integral to your phones and TVTEL[®] itself.

If you do not want your voicemail to answer calls from TVTEL®, set it to switch on after 25 seconds. TVTEL® default auto-dials your second telephone number if the first number dialled is not answered within 25 seconds.



The camera picture(s) are on Digital Freeview on all of the televisions in your property. The pictures are available to everybody, on every TV, 24/7/365 in real time. Every flat can see who is entering the building through the communal entrance door. Improve security even more by adding cameras in communal areas. Real time, digital TV quality and size picture(s), where you want them, whenever you want them, for your safety and convenience. We call this ResidentWatch TVCCTV®.

The performance advantages and features of TVTEL® over fixed hardwired door entry systems are obvious to all and increase every day. TVTEL® is plugged into modern communications technology which is always coming out with new features, so TVTEL® just keeps getting better.



TVTEL® systems dial out to call you on your phones wherever you are. That means we can dial into TVTEL® and program it from anywhere in the world.

"I program your TVTEL® panel with new telephone numbers, trades times, lifestyle choices. I also add or delete proximity keys and radio transmitters in as close to real time as is possible – that way your building security is never compromised by lost or stolen access passes."

PROXIMITY KEY ACCESS FOR RESIDENTS



KCP3000

RADIO TRANSMITTER ACCESS FOR VEHICLE ENTRANCES



TELBIPH42

ORDERING EXTRAS

Online @ www.nacd.co.uk
or via email: iwantprox@nacd.co.uk

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Why housebuilders are using TVTEL®.

The Equality Act 2010 (DDA) requires companies to make anticipatory adjustments and implement them so that disabled persons are not disadvantaged when using services and receive a similar level of service provision as able-bodied persons.



TVTEL® complies because modern telephony provides everybody with the same advantages and level of service.

"My hearing aid is designed to work with normal telephones so I can use TVTEL®"

Physically disabled and the elderly can use TVTEL® because they are not forced to rush to answer on a fixed handset or video monitor often installed at the wrong height for them anyway.



Visually impaired persons cannot use the small screens typical to fixed video monitors.

"My eyesight is not what it used to be. It really helps me that the picture of my visitor is on my TV."

Blind persons can use TVTEL®.

"I am blind. My mobile is set to ring and vibrate on incoming calls. I can talk to my visitor and when I press the 0 button to let them in, I hear "Please Enter" to confirm that the door has been opened. I can't use any other door entry system."



Dexterity impaired and arthritic persons can use TVTEL® because big button telephones exist specifically for such people.

TVTEL panels also have Equality Act 2010 (DDA) compliant voice output reassurance messages for visitors and residents at every stage.

Sorry - no answer. Please try again later.

Please enter

Please wait. Your call is in progress

The code entered is incorrect

Hearing aid induction loop M-HLOOP for visitors - optional.